



December 2022,
Japan

Customer Advisory

2022-2023 Year-end and beginning schedule for Kuehne+Nagel offices in Japan

Dear Valued Customers,

Thank you very much for your continuous support to Kuehne + Nagel.

We would like to inform you that Kuehne + Nagel offices in Japan will be closed for year-end and beginning holidays from December 29, 2022, through January 3, 2023.

Please check the following pages for more details including the cargo handling schedule.

In case of any questions, please contact the respective department written at the bottom of each holiday schedule.

Thank you for your continued support.

Yours Sincerely,

Kuehne + Nagel Ltd. (Japan).

Sea Logistics Customs Clearance and CFS Operation

Customs Clearance Handling:

Customs clearance handling during year-end/beginning holidays by Kuehne + Nagel will be as follows:

- Up to December 28, 2022
 - We will handle clearances as usual
- December 29, 2022 - January 3, 2023
 - We do not handle any clearances but on the specific dates of December 29, 2022 and January 3, 2023, we can handle clearances provided you notify us by December 16, 2022.
 - Clearances made on these days will incur an additional handling fee of 30,000 yen/per shipment.

Contacts for Sea Logistics in Tokyo Office

Import Customer Care Dept.	Phone: +81 (0) 3-5632-5355	Fax: +81 (0) 3-5632-3875
Export Customer Care Dept.	Phone: +81 (0) 3-5632-5370	Fax: +81 (0) 3-5652-5377
Customs Clearance Dept.	Phone: +81 (0) 3-5632-5343	Fax: +81 (0) 3-5653-5336

Contacts for Sea Logistics in Nagoya Office

Customer Care Dept.	Phone: +81 (0) 52-559-4438	Fax: +81 (0) 52-559-4439
Customs Clearance Dept. (handled by OSA)	Phone: +81 (0) 6-6543-0481	Fax: +81 (0) 6-6543-0457

Contacts for Sea Logistics in Osaka Office

Import Customer Care Dept.	Phone: +81 (0) 6-7712-2037	Fax: +81 (0) 6-6543-0489
Export Customer Care Dept.	Phone: +81 (0) 6-7712-1974	Fax: +81 (0) 6-6543-0508
Customs Clearance Dept.	Phone: +81 (0) 6-6543-0480	Fax: +81 (0) 6-6543-0457

Contacts for Sea Logistics in Fukuoka Office

Phone: +81 (0) 92-688-0876	Fax: +81 (0) 92-283-6888
----------------------------	--------------------------

CFS Operation Hours:

CFS operation hour during year-end/beginning holidays of each CFS will be as follows;

For import cargoes which expire free demurrage by last service day in 2021, extra storage will be counted during end-new year closing period including Saturday and Sunday. For the cargoes within free storage period in 2021, the remaining free storage days are carried over to next year with non-counting of free storage during end-new year closing period.

	Last Receipt in 2021	Starting in 2022
Tokyo/Yokohama CFS	29th Dec. (~ 11:30 am)	5th Jan. (Regular Operation)
Nagoya CFS	28th Dec. (Regular Operation)	5th Jan. (Regular Operation)
Osaka/Kobe CFS	29th Dec. (~ 11:30 am)	5th Jan. (Regular Operation)

Contacts for Sea Logistics in Tokyo Office

Import Customer Care Dept.	Phone: +81 (0) 3-5632-5355	Fax: +81 (0) 3-5632-3875
Export Customer Care Dept.	Phone: +81 (0) 3-5632-5370	Fax: +81 (0) 3-5652-5377

Contacts for Sea Logistics in Osaka Office (covering CFS in Nagoya, Osaka, Kobe, Moji and Hakata)

Import Customer Care Dept.	Phone: +81 (0) 6-6543-0471	Fax: +81 (0) 6-6543-0489
Export Customer Care Dept.	Phone: +81 (0) 6-6543-0458	Fax: +81 (0) 6-6543-0508

Air Logistics Customs Clearance and Operation

Last receipt of preliminary notice of claim in December

- Noon (12:00 pm) on December 28, 2022.
- Pre-claim notice after deadline will be handled on January 4, 2023.

Import operations handling

- December 29, 2022 - January 3, 2023: in principle, we do not handle shipments during this period, however if there is an urgent request, we can provide the service prior notification to Kuehne + Nagel by no later than December 23, 15:00 hr.
- Services provided during December 29, 2022 - January 3, 2023, will be charged as follows:
 - Break Bulk and Handling fee: JPY30,000 per HAWB + VAT (service from 9:00-17:00)
 - o After 17:00 hr., additional JPY25,000 per HAWB per Hour (+VAT)
 - o After 22:30 hr., we will charge on top, the actual cost of Taxi for the staff
 - THC: at cost
 - Customs Clearance fee: JPY30,000 per entry
 - Delivery Request fee: JPY30,000 per order
- Special Cargo inspection, Animal Quarantine, Plant Quarantine, and Food applications service will not be available during December 29, 2022 - January 3, 2023 period.

Free-of-charge period of bonded warehouse during holiday

Free-of-charge Period			2022						2023					
			December						January					
			26	27	28	29	30	31	1	2	3	4	5	6
Arrival			Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri
Dec. 2022	26	Mon	○	→										
	27	Tue		○	→	→	→	→	→	→	→			
	28	Wed			○	→	→	→	→	→	→			
	29	Thu				○	→	→	→	→	→			
	30	Fri					○	→	→	→	→			
	31	Sat						○	→	→	→	→		
Jan. 2023	1	Sun							○	→	→	→		
	2	Mon								○	→	→		
	3	Tue									○	→		
	4	Wed										○	→	
	5	Thu											○	→

Note1: ○=Arrival date | →=Free-of-charge period

Note2: Differences may arise depending on the shed operator appointed by the airline. Please enquire for more information.

Contacts for Air Logistics at Narita Airport

Import Operation Dept.

Phone: +81 (0) 476-89-9525

Fax: +81 (0) 476-32-5786

Customs Clearance Dept.

Phone: +81 (0) 476-32-8851

Fax: +81 (0) 476-32-2933

Contacts for Air Logistics at Nagoya Airport

Import Operation Dept.

Phone: +81 (0) 52-559-4438

Fax: +81 (0) 52-559-4439

Customs Clearance Dept. (handled by OSA)

Phone: +81 (0) 6-6543-0481

Fax: +81 (0) 52-559-4439

Contacts for Air Logistics at Osaka Airport

Import Operation Dept.

Phone: +81 (0) 72-456-8925

Fax: +81 (0) 72-456-5837

Customs Clearance Dept.

Phone: +81 (0) 72-456-8927

Fax: +81 (0) 72-456-0928

Contacts for Air Logistics at Tokyo Office

Customer Care Dept.

Phone: +81 (0) 3-5632-5006

Fax: +81 (0) 3-5632-5366

Contacts for Air Logistics at Osaka Office

Customer Care Dept.

Phone: +81 (0) 6-7712-1973

Fax : +81 (0) 6-6543-0538

Contacts for Air Logistics at Nagoya Office

Customer Care Dept.

Phone: +81 (0) 52-559-4438

Fax : +81 (0) 52-559-4439