Our global QSHE Ambitions 2023

Quality, Safety & Health, Environment, Security, Dangerous Goods

Our vision 2030 "becoming the most trusted supply chain partner supporting a sustainable future" will be supported by:

We aim to reach the highest level of Quality by:
- Offer qualified tailor-made industry solutions to ensure that our customers succeed
- Harmonizing our nonconformity and incident handling with a global application
- Continuously enhance the expertise of our people by following the global QSHE trainings

We protect our Environment by:
- **ZERO** waste to landfill by 2030, increase recycled ratio to **75%** in 2023 in all our operations (2022 = 58%)
- Monitor the global sourcing for renewable energies **> 95%** (RECs, solar panels, electric/hybrid company vehicles)
- Support the free plastic campaign in all branches globally

We focus on everyone's Safety & Health by:
- Striving for **ZERO** fatalities of our own staff, contractors and 3rd parties involved in our operations
- Continuing the successful NO HARM campaign with a rollout of a Level 3 training for (operational) management
- Reduction of Group Lost Time Incident Frequency (LTIF) to **7.0** (2022 = 8.8)

We achieve our ambitions in Security by:
- Continuously train all personnel in security awareness with primary focus on warehouse employees
- Expanding the KN SecureChain network above 60 strategic sites globally to ensure cargo security
- Protecting endangered customer goods by verifying and certifying critical road hauliers as per set KN standards

We minimize risks with Dangerous Goods by:
- Improving the DG reporting procedures with focus on incident prevention vs. reaction
- Ensuring the competence of DG Auditors in national and local requirements and regulations
- With our new global digital DG Info Tool we improve our governance by keeping our know how consistent

The above common efforts will contribute to the overall group's performance and increase customer satisfaction.
Thank you for your ongoing support!

Stefan Paul

CEO

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