# **QSHE Our Commitment to Excellence**





# **CUSTOMER** SATISFACTION

We strive for excellence and a great customer experience by delivering high class logistics services



## **EMPLOYEES**

We encourage our employees to pursue continuous learning and development



# **QUALITY** MANAGEMENT

We base our work on a global integrated QSHE management system ensuring continuous improvement and identify and remedy sources of error



## **COMPLIANCE**

We ensure that all our employees at all levels comply with applicable laws and act according to our Code of Conduct and QSHE Targets



#### SAFETY & HEALTH

We do not compromise on safety and health for any party involved in our daily business activities



## RESPONSIBILITY

We manage economic, social and ecological issues in a responsible manner to comply with relevant laws, industry regulations and company standards



#### GLOBAL

We are committed to teamwork and global collaboration in a spirit of trust, mutual respect and inspiration



## RISK MANAGEMENT

We systematically strive to manage all risks facing people, the environment, property and supply chain by using set standards and systems



# **PASSION**

We deliver service excellence for our customers, and we do it with passion and fun

January 2016; Dr. Detlef Trefzger, CEO

